HOW TO USE THE TEAM CARD IN ITALY

Citizens of the European Union Member States residing in Italy for tourism or study purposes are eligible for public health care, producing the TEAM (and/or EHIC) card issued by their respective countries of origin.

The TEAM Card
Makes the holder eligible for urgent and necessary health care, with direct access to the health care structures.

Should you need medical assistance, please consult a general practitioner (Medico di Medicina Generale - MMG) or family doctor first, chosen from the lists posted in all health care districts. The TEAM cardholder is not obliged to choose a single Doctor, as is the case with Italian citizens, and is free to consult any doctor every time they have need of one.

GUIDELINES:

After being examined by a general practitioner, which is always done free of charge (if the consult is held during the practice normal working hours), the physician (MMG), if necessary, can request:

➤ Specialist visits (for which the patient must pay a contribution – called ticket – to the health care unit where the consult is provided);

➤ Laboratory exams (for which the patient must pay a contribution – called ticket – to the health care unit where the consultation is provided);

➤ Imaging diagnostic procedures, etc. (for which the patient must pay a contribution – called ticket – to the health care unit where the procedure is administered);

➤ Drugs (if the drug is included in the "A" list of drugs no contribution is due, save for a small contribution for the prescription, as its cost is covered completely by the National Health Care System; if the drug is included in the "C" list of drugs, the patient shall have to pay for full price for it).

The prescription is written or printed on a red form.

➤ On the front, the physician shall write the name and surname of the patient and the required prescription. NB If the European Union citizen, for whatever reason, is in possession of an Italian tax code, this code should not be used on the prescription as the tax code is used to identify citizens enrolled in the (Italian) National Health Care System.

➤ On the back of the form the physician shall include all the TEAM card data.

It is advisable to consult a physician during the practice opening hours, otherwise the physician is authorised to charge the patient for a “private consultation”.

The list of General Practitioners is also available in the ULSS 16 website: www.ulss16.padova.it in the home page.

Click on [Sovradistrettuali] select Assistenza Sanitaria di Base and click on Medici di Medicina Generale e Pediatri di Libera Scelta

For EMERGENCIES, go directly to the Emergency Room and show a valid (not expired) TEAM card.
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